



Understanding your new and improved billing statement

For return mail use by USPS only. Checks and other correspondence should be sent to PO box address on the bottom of statement.

A new number provided by Mass General Brigham to track your balances and payments

What is owed now and due date for payment

Options to pay online,
by mail or by phone number
at 617-726-3884. If you pay by
mail, please make check payable
to "Mass General Brigham" and
include your account number.

A new list of all services that may appear on this statement

A new QR code for easy patient portal enrollment and/or payment options

New detail on whom you saw, when you saw them, how much you were charged and what payments were paid by you or your insurance company since your last statement

Additional services rendered,
including accounts set up
on/off payment plans

To send payments by mail,
include bottom portion of
statement with account number
written on check.

Mass General Brigham

Undeliverable Mail Only
PO Box 2090
Morrisville NC 27560

Page 1 of 2
10/16/2023
100000000
11/16/2023
John A Sample

*****SINGLP
3 1 SP 0.640

JOHN A SAMPLE
1234 MAIN ST
ANYTOWN NC 55555-5555

What you owe now

\$2,114.99

Payment due November 16, 2023

***account not on a payment plan, call or log into Patient Gateway to add balances to current payment plan

Ways to pay

- Visit www.patientgateway.org.
- Send in your check along with the payment coupon below. Please include full billing account number on check.
- Call customer service:
617-726-3884
8 a.m.-4:30 p.m. M, T, W, F
9 a.m.-4:30 p.m. Th

Por favor llama:
617-726-3884
8 a.m.-4:30 p.m. Lu, Ma, Mi, Vi
9 a.m.-4:30 p.m. Ju

Services provided by:

Massachusetts General Hospital	McLean Hospital
Brigham and Women's Hospital	Nantucket Cottage Hospital
Brigham and Women's Faulkner Hospital	Newton-Wellesley Hospital
Cooley Dickinson Hospital	North Shore Physicians Group
Martha's Vineyard Hospital	Salem Hospital
Mass Eye and Ear	Spaulding Rehabilitation
Mass General Brigham Community Physicians	Wentworth-Douglass Hospital
Mass General Brigham Healthcare at Home	
Mass General Brigham Medical Group	
Mass General Brigham Urgent Care	

Thank you for choosing Mass General Brigham.
Learn more at www.MassGeneralBrigham.org

Scan to pay or enroll:

Sign up for Mass General Brigham Patient Gateway to communicate with your doctor, view test results, schedule appointments, renew prescriptions, view and pay bills—even participate in research.

Date of Service: 2/18/2022
Brigham and Women's Hospital
McCoy, Leonard MD

DATE	DESCRIPTION	CHARGES	PAYMENTS/ADJUSTMENTS	PATIENT RESPONSIBILITY
2/18/2022	Lab Services- Hospital	\$494.00		
2/18/2022	Pathology Lab- Hospital	\$403.00		
3/23/2022	Contractual Adjustment - Blue Cross Blue Shield		\$78.47	
3/23/2022	Insurance Payment - Blue Cross Blue Shield		-\$102.75	
3/23/2022	Contractual Adjustment - Blue Cross Blue Shield		-\$690.12	
8/24/2023	Patient Payment - Thank You		-\$50.11	
3/13/2022	Contractual Adjustment - Blue Cross Blue Shield		-\$78.47	
Service Total		\$897.00	-\$842.98	
CURRENTLY ON PAYMENT PLAN			PATIENT RESPONSIBILITY	\$54.02

Thank you for making payment arrangements for this balance. Please send in your payment at least 10 days before the next statement date to allow for processing of your check.

Date of Service: 7/6/2023
Brigham and Women's Hospital
McCoy, Leonard MD

DATE	DESCRIPTION	CHARGES	PAYMENTS/ADJUSTMENTS	PATIENT RESPONSIBILITY
7/6/2023	Lab Services- Hospital	\$1,296.00		
7/26/2023	Insurance Payment - Blue Cross Blue Shield		-\$172.05	
7/26/2023	Non Covered - Not Medically Necessary per Payer - Blue Cross Blue S		-\$202.00	
7/26/2023	Contractual Adjustment - Blue Cross Blue Shield		-\$902.84	
Service Total		\$1,296.00	-\$1,276.89	
*** NOT ON PAYMENT PLAN			PATIENT RESPONSIBILITY	\$19.11

Mass General Brigham

Responsible Party		Account Number
John A Sample		100000000

Pay by Date	Amount Due	Amount Enclosed
11/16/2023	\$2,114.99	

For your privacy and security, do not mail credit card numbers. This coupon and any checks are for bank deposit only. Please send correspondence including requests for information, offers to settle, disputes or general notes to the address on the back of this page.

To pay by check or money order:
Make checks payable to **Mass General Brigham**.
Please write your account number on your check or money order and mail in the enclosed envelope to:

Mass General Brigham
P.O. Box 418393
Boston, MA 02241-8393

11162300002254090000000003432846

**For information about patient bills and financial services,
visit our website, write to patientbilling@MGB.org
or call 617-726-3884.**